

Blackboard Collaborate Best Practice tips:

Click here to see [BBC Interface Overview](#)

Technical Suggestions

- A computer with a wired Internet connection or reliable WiFi connection,
- Chrome is the preferred browser. Not using Chrome can lead to some technical issues when attending a session.
- A headset is recommended.

Mobile

BBC can be accessed via the browser on your mobile. The browser should have the following requirements

Supported browsers



Collaborate only supports the most recent two stable channel releases of browsers.

Browser	Desktop	Mobile
Chrome™	Windows®, macOS, Ubuntu	Android™
Firefox®	Windows, macOS	Not supported
Safari®	macOS 10.13+	iOS® 12+, iPadOS
Microsoft Edge®	Windows, macOS	Android, iOS

Optimizing your session for low-bandwidth environments

1. Delivering your presentation

- Upload Power Point and PDF files instead of using Screen and Application Sharing.
- You can Share your White Board
- Show videos by sharing the Internet Tab and not your Screen
- Instead of using your camera a picture can be added to your profile

The following Guide can be used to upload your Power Point Files and Pdfs as well as share videos:
[Delivering Presentations in BBC Ultra](#)

2. Student Etiquette

[Managing Synchronous Sessions](#). Students should mute their mics unless making a contribution.

Audio

- Click here for steps to [Setup Audio](#)
- Use Chrome to avoid audio problems. If problems persist please see this guide: [Troubleshooting Audio](#)

Large Sessions

- Click here for steps to [EnableLargeClassSize](#)
- Click here for [BBC Best Practices for Large Sessions](#)

Best Practices:

Before a session

- Dry run your presentation using : [BBC Ultra Practice Rooms](#)
- It is suggested to arrive at least 30 ms before your presentation. This to ensure everything is ready before the students arrive.