



FACULTY OF SOCIAL SCIENCES
DEPARTMENT OF BEHAVIOURAL SCIENCES

SERVICE **CHARTER**

March 2026



INTRODUCTION

This Service Charter is an official document that underscores our commitment to teaching, research and service excellence. It outlines our values, customers, and standards that inform our core functions and service commitments. We do hope that you take the time to review and engage as we chart the way forward.



CONTENTS

01.

VISION

02.

PURPOSE

03.

CORE VALUES

04.

OBJECTIVES

05.

CUSTOMERS

06.

SERVICES

07.

ACCOUNTABILITY

08.

COMMITMENT

09.

STANDARD

10.

GUARANTEES

11.

FEEDBACK

12.

CONTACT US



OUR VISION

To be a leading
department that fosters
engaged scholarship,
student centeredness and
collaborative exchange in
the Caribbean and
beyond.

OUR PURPOSE



Teaching

To deliver high quality, relevant, impactful and student-centred teaching.



Research

To promote inter-disciplinary, innovative and intersectoral research.



Service

To advance the ideals of social change and social justice through outreach and service.

CORE VALUES



OBJECTIVES

The Department of Behavioural Sciences has three (3) core functions:



Teaching

To use innovative and relevant teaching methods that provide accessible and equitable learning opportunities, deepen student engagement, produce professionals, critical thinkers and scholars.



Research & Publication

To produce high-quality, innovative, collaborative and action-oriented research that is responsive to societal issues.



Service

To create and sustain collaborative spaces for dialogue and solutions to social issues.



OUR CUSTOMERS

Internal

1. Staff
2. Students

External

1. Governmental and non-governmental organizations
2. Private sector organizations
3. Community based organizations
4. International associations and organizations

OUR SERVICES



Research & Publication

Interdisciplinary research and publications.



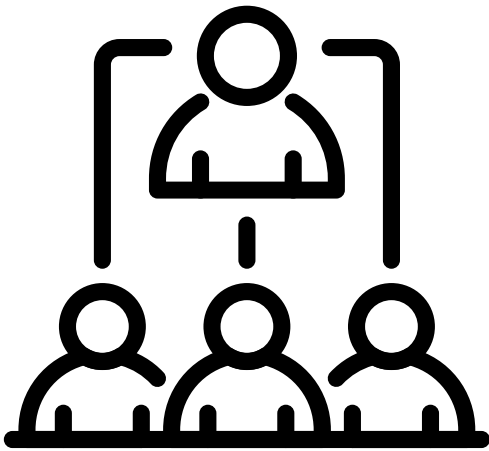
Teaching

Delivery of quality education and training in behavioural sciences.



Outreach

Stakeholder engagement and collaboration that promote the work of The University of the West Indies to address societal issues.



ACCOUNTABILITY

We are accountable to university's management and academic senate and the quality assurance processes that are designed to ensure the highest standards within the performance of our roles and the delivery of our services.



COMMITMENT

As a department, we are committed to the provision of excellent teaching, research and service to the wider communities that we serve.

OUR STANDARDS

Excellence in teaching and learning

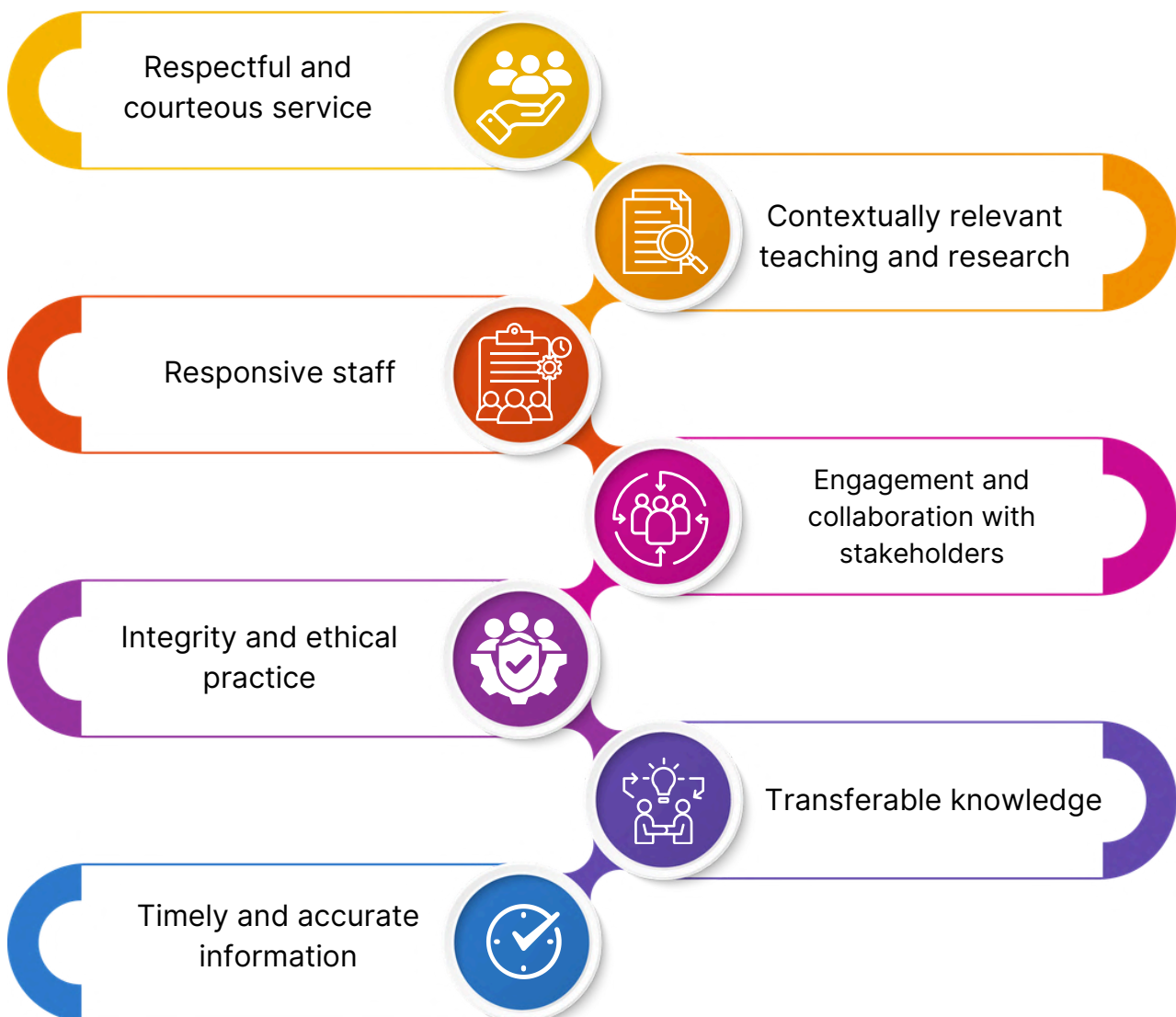
Engaged and critical scholarship

Student centeredness

Collaborative exchange

Transformative praxis

OUR GUARANTEES



FEEDBACK

We will monitor and review our services in accordance with the service standards of the university and international best practice through quality assurance, stakeholder feedback and accreditation processes.

We will undertake periodic review and submit requisite reports that allow for adherence and improvement to existing standards.



WORK WITH US



+1 (868) 662-2002

Ext: 83865, 82020, 82571, 85274, 82539, 82617



STA-Behavioural.Sciences@sta.uwi.edu



<https://sta.uwi.edu/fss/behaviouralsciences/>



Department of Behavioural Sciences