This document is divided into the following sections:

A. Accessing UWlinC (the AJL e-information portal) from off-campus

B. Accessing the library’s A-Z Databases from off-campus

C. Problems with Accessing E-Resources (e-books, articles from e-journals etc.) –
   Recommended Solutions
A. ACCESSING UWILINC (THE AJL E-INFORMATION PORTAL) FROM OFF-CAMPUS

Students MUST access UWILinC and the library A-Z databases from within the my.uwi.edu student portal https://my.uwi.edu/web/mycampus/home when off-campus.

To access UWILinC follow these four (4) steps:

1. Login to UWI my.uwi.edu student portal https://my.uwi.edu/web/mycampus/home using your credentials (UWI ID number and password).

2. When signed in, look for the UWILinC icon UWILinC and click on it.

3. You must now also sign in to UWILinC with the same credentials you used to sign in to the my.uwi.edu student portal (UWI ID number and password). This UWILinC sign in option is at the top right of the UWILinC home page.

4. When you are signed in to UWILinC use the basic search box OR Advanced Search options to conduct your searches.
B. ACCESSING THE LIBRARY’S A-Z DATABASES FROM OFF-CAMPUS

To access the Library Databases (ProQuest, Emerald, EBSCOhost etc.) follow these steps:

1. Go to the Alma Jordan Library Home Page [https://libraries.sta.uwi.edu/ajl/](https://libraries.sta.uwi.edu/ajl/)

2. From the Library’s home page select the Research Tab

3. Select Databases A-Z
4. Select by letter (for example E - EBSCOhost, P- ProQuest) the database you wish to access from the A-Z list provided.

A - Z Listing of Electronic Resources
These are the online databases to which The University of the West Indies St. Augustine Campus Libraries currently subscribes as well as free databases. Due to terms of licensing agreements, access to certain databases, are restricted to registered students, current faculty and staff of the University of the West Indies. The databases are indicated as UMI-subscribed.

Search
Database Title [ ] Advanced Search

Browse By Title: All A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

Having problems? See our E-Resources FAQs

Number of resources found = 21.

EBOOKS - EBSCOHOST [UMI-subscribed]
Ebooks (EBSCO) provides access to your library's eContent collection. eContent is the digital version of books, journals, and database content.

EBSCOHOST [UMI-subscribed]
A multi-database system that provides access to a number of databases. Take the Basic searching, Advanced searching I and Advanced searching II tutorials.

5. You can now conduct your searches from within the databases. If you are asked for logon information within the databases, use the same credentials (UWI ID number and password) you use to get into the my.uwi.edu student portal.
C. PROBLEMS WITH ACCESSING RESOURCES (E-BOOKS, ARTICLES FROM E-JOURNALS ETC.) – RECOMMENDED SOLUTIONS

When trying to access an electronic resource (e-book, e-journal article etc.), if you get an error message such as "Problem with Security Certificate" or "This Connection is Untrusted" or "Your Connection is not Private" follow these suggested steps:

**Internet Explorer**
Please click the following option and proceed to the website: 'Continue to this website' (Not recommended)

![Internet Explorer Certificate Error](image)

**Firefox**
Please click the option 'I understand the risks', Add exception and proceed to the website

![Firefox Certificate Error](image)

Select Add Exception

To view the problematic certificate, follow these steps:

1. On the warning page, click I Understand the Risks.
2. Click Add Exception...
Google Chrome
Click 'Advanced' and proceed to the website by clicking on the URL provided on the next page

AJL Frequently Asked Questions (FAQ) Page
The library maintains an E-Resources Frequently Asked Questions (FAQ) page which addresses common issues. You can view this FAQ listing here: https://tinyurl.com/tqtq3uf

CONTACT THE LIBRARIAN
Submit a Question/Query via the AJL ‘ASK A LIBRARIAN’ webpage: https://libraries.sta.uwi.edu/apps/index.php/AskaLibrarian/index

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