LEADERSHIP AGILITY TRANSFORMING TO THRIVE:
YOUR COVID-19 RESPONSE

A 4-DAY SERIES
 taught by
Ms. Julia Satov
Distinguished Management Consultant, Toronto, Canada

November 18-December 09, 2020
OVERVIEW

The COVID-19 pandemic is having a profound effect on every country, government, economy, business and citizen around the globe. Businesses have to pivot through this crisis, in reactive and innovative ways to survive. Leaders have become the cornerstone of these responses, driving the organization’s ability to not only survive, but to recover and thrive with thoughtful, reflective and an evolved definition. This 4-day seminar offers senior leaders the opportunity to critically reflect and evolve their leadership agility in a COVID-19 era. The seminar will focus on five key impact areas of an organization’s people strategy:

- Leadership
- People
- Culture
- Learning and Development
- Performance

THE SCOPE

This hands-on seminar will focus on the fundamental questions confronting leaders today. Including: Is your leadership approach enough? Are leaders responding or prepared for the unexpected complexities arising organizationally? What is your organizational culture like? Do Executives and Senior Leaders have an evaluative or feedback measure in place to garner people/employee sentiments during COVID? How have you responded to COVID [remote, technology, wellness, learning and development]? What is your SWOT on your BCP plan? Did your people strategy change in the last 6 months? Is this affecting performance or customer experience? What is your communication strategy? If productivity is stalled, how is performance measured now? Have you surveyed current customer sentiments? Do you lead with resilience and empathy?

The main topics

- The Evolution of the Agile Leader
- People | From Sentiment to Strategy
- The 4Cs | Pivoting Your People Culture
- Learning, Development & Performance

Mrs. Julia Satov (M.Ed.) is an accomplished and award-winning senior professional in Toronto, Canada. Experienced in both public and private sectors, she specializes in the people side of development within the areas of Performance, Culture, Talent, Learning, Inclusion & Belonging, and Organizational Excellence. She is an internationally published author, an award-winning learning strategist and a distinguished leader of transformative initiatives, most recently a key speaker in Women in Technology Conference Summit and most recent publication “Agile by Fire”, in Chief Learning Officer.

The seminar will be hosted by the Business Development Unit of the Faculty of Social Sciences, The University of the West Indies. You will be able to join in this seminar via Zoom to participate in discussions, receive hands-on exercises, and interact with the facilitator. The seminar will follow the schedule below: Dates: Wednesday November 18th, 25th, December 2nd, and 9th Time: 5:00pm – 7:30pm (AST): Live Lecture via Zoom.

Please contact Lisa or Karen: 662-2002 ext. 83850, 83870 and sta-fssbdu@sta.uwi.edu, or visit https://sta.uwi.edu/fss/who-are-we for registration details.