



## Overview (Academic Year 2024-2025)

### ❖ Objectives of Mathematics Help Centre (MHC)

- To provide face-to-face/online assistance to persons with difficulties in courses with **Mathematics and Statistics** components in **ALL faculties** at the U.W.I., St. Augustine Campus and the Open Campus.
- To enhance the students' learning process.
- To help students to understand mathematical concepts.

### ❖ Location of MHC

The Mathematics Help Centre is located at the St. Augustine Campus on the Second floor of the Old wing of the Faculty of Science and Technology (FST) Building.  
It can also be accessed online via the myLearning course "Math Help Centre".

### ❖ Availability of the MHC

**Face-to-Face (on Campus) and Online (via Zoom):**

Opening hours: **Monday to Friday (except Thursday) from 9 a.m. to 5 p.m.** and on **Thursday (9 a.m. to 1 p.m. only).**

A Discussion Forum is also available where students may post questions.

### ❖ MHC Tutors

Instructors, Teaching Assistants, Demonstrators and Associate Professionals from the Department of Mathematics and Statistics assist students with difficulties at the MHC.

### ❖ Student requirements per session

Students must bring their course material and attempts at the question for clarification.

- Tutors will provide necessary guidance to students by providing the skills and techniques required to understand the material.
- Tutors will **NOT** proof-read or do assignments for students or provide opinions/judgements on the way an assignment or examination was marked by another Lecturer.
- In the event a tutor is unable to answer a question efficiently, the student will be referred to another who has the expertise.
- Graduate students with projects will be referred to the Statistical Consulting Unit.

### ❖ Contact Information

Email: [STA-mathhelpcentre@sta.uwi.edu](mailto:STA-mathhelpcentre@sta.uwi.edu)

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