



Overview (Academic Year 2023/24)

◆ Objectives of the Mathematics Help Centre (MHC)

- To provide face-to-face assistance to persons with difficulties in courses with **Mathematics and Statistics** components in **ALL Faculties** at the University of the West Indies, St. Augustine Campus and the Open Campus.
- To promote the expertise and important role of the Department of Mathematics and Statistics at the Campus.

◆ Location of the Mathematics Help Centre

- The Mathematics Help Centre is located at the St. Augustine Campus on the Second Floor of the Old Wing at the Faculty of Science and Technology (FST) Building.
- It can also be accessed online via the myeLearning course “Math Help Centre”.
- There is also a sub-office of the Math Help Centre in Room 216 of the Faculty of Social Sciences on Wednesdays from 9 a.m. to 12 p.m.

◆ Availability of the Mathematics Help Centre

- Synchronous Mode: Both Face-To-Face (on Campus) and Online (via Zoom):
Opening hours: Monday to Friday (except Thursday) from 9 a.m. to 12 p.m. and 1 p.m. to 4 p.m. and on Thursdays from 9 a.m. to 12 p.m. only.
- Asynchronous Mode: A Discussion Forum is available where students may post questions.

◆ Mathematics Help Centre Tutors

- Instructors, Teaching Assistants, Demonstrators and Associate Professionals from the Department of Mathematics and Statistics are available to assist students with difficulties at the Mathematics Help Centre.

◆ Student requirements per session

- Students must bring their attempt at the question for clarification and course material.
- Tutors will provide necessary guidance to students by providing the skills and techniques required to understand the material.
- Tutors will not proof-read or do assignments for student or provide opinions/judgments on the way an assignment or examination was marked by another Lecturer.
- In the event that a tutor is unable to answer a question efficiently, the student will be referred to another who has the expertise.
- Graduate students with projects will be referred to the Statistical Consultancy Unit.

◆ Contact Information

- Email: STA-mathhelpcentre@sta.uwi.edu
- Phone: 662-2002 ext. 83553 / 83641