

## **MATHEMATICS HELP CENTRE (MHC)**

**Department of Mathematics and Statistics**

**Faculty of Science and Technology**

**The University of the West Indies, St. Augustine Campus**



### **Mission**

- To provide face-to-face assistance to persons with difficulties in courses and issues involving Mathematical and Statistical components in ALL Faculties at the UWI, St. Augustine Campus, as well as Open Campus.

### **General Overview**

Prior to the inception of the Mathematics Help Centre (MHC), the Department of Mathematics and Statistics offered Mathematics Help Desk services from Monday to Friday. This initiative facilitated students pursuing compulsory courses within the Department. However, the growing need for assistance in both Mathematics and Statistics issues across Faculties inspired the need for additional means of support for other students outside the Department. The Office of the Dean, Faculty of Science and Technology, in collaboration with the Department of Mathematics and Statistics, has opened a Mathematics Help Centre (MHC) for this venture. Persons requiring assistance in Mathematics and Statistics at the undergraduate and postgraduate level may seek help at the MHC. The facility is not limited to Mathematics and Statistics students only, but to all

students needing assistance with Mathematical and Statistical issues across Departments and Faculties.

- **Location of the MHC**

Effective October, 1<sup>st</sup>. 2018, the Mathematics Help Centre (MHC) is located opposite the Department of Computing and IT on the second floor, old wing, Faculty of Science and Technology (FST) Building.

- **Tutors at the MHC**

Our team consists of various persons involved in postgraduate programmes in the Department of Mathematics and Statistics. Dr. Letetia Addison (Co-ordinator of Mathematics Help Centre and Help Desk) and Mr. Sherwin Cedenó are Full-time Instructors for this programme. Other Instructors and Teaching Assistants (TAs) from the Department of Mathematics and Statistics also assist at the MHC. They include Dr. Alana Sankar – Ramkarran, Dr. Victor Job, Ms. Rhea Alexander and Ms. Ebiakpo-Aboere Sonron.

- **Availability of the MHC**

Opening hours:

Monday to Friday - 9 a.m. to 1 p.m. and 2 p.m. to 4 p.m.

Thursdays - 9 a.m. to 1 p.m. only

- **Student requirements per session**

Students must bring their attempts at the question/problem and course material, which requires clarification in the session.

- Tutors will provide necessary guidance to students by providing the skills and techniques required to understand the material.
- Tutors will NOT proof – read or do assignments for students or provide opinions/judgements on the way an assignment or examination was marked by another Lecturer.
- In the event a Tutor is unable to answer a question efficiently, the student will be referred to another who has the expertise.

- Students who require assistance with projects, as well as graduate students will be referred to the Statistical Consulting Unit (if necessary).

- **Additional information**

Additional inquiries can be made at the Department of Mathematics and Statistics.

*Phone: (868) - 662-2002 ext. 83553, 83641*